LETTER TO PARENTS FOR SCHOOLS OPERATING SEAMLESS SUMMER OPTION FREQUENTLY ASKED QUESTIONS ABOUT FREE AND REDUCED PRICE SCHOOL MEALS

Dear Parent/Guardian:

Children need healthy meals to learn. Galena R-2 School District is offering free meals to all **enrolled students/children ages 18 and under** under COVID-19: Child Nutrition Response #85 Nationwide Waiver to Allow the Seamless Summer Option through School Year 2021-2022. Households are still encouraged to complete and submit an application for free and reduced price meals to the district for processing. Free and reduced data is used to help maintain meal count system requirements, report to the Department of Elementary and Secondary Education for funding formulas, and establish eligibility for other benefits, particularly Pandemic Electronic Benefits Transfer (P-EBT) and Emergency Broadband Benefit. This packet includes an application for free or reduced price meal benefits, and a set of detailed instructions. Below are some common questions and answers to help you with the application process.

- 1. WHO QUALIFIES FOR FREE OR REDUCED PRICE MEALS?
 - All children in households receiving benefits from the Food Stamp Program/Supplemental Nutrition Assistance
 Program (SNAP), the Food Distribution Program on Indian Reservations (FDPIR) or Temporary
 Assistance/Temporary Assistance for Needy Families (TANF), are eligible for free meals.
 - Foster children that are under the legal responsibility of a foster care agency or court are eligible for free meals.
 - Children participating in their school's Head Start program are eligible for free meals.
 - Children who meet the definition of homeless, runaway, or migrant are eligible for free meals.
 - Children may receive free or reduced price meals if your household's income is within the limits on the Federal Income
 Eligibility Guidelines. Your children may qualify for free or reduced price meals if your household income falls at or below
 the limits on this chart.

Household Size	<u>Annually</u>	<u>Monthly</u>	Weekly
1	\$23,828	\$1,986	\$459
2	32,227	2,686	620
3	40,626	3,386	782
4	49,025	4,086	943
5	57,424	4,786	1,105
6	65,823	5,486	1,266
7	74,222	6,186	1,428
8	82,621	6,886	1,589
For each add'l person add	+ 8,399	+ 700	+ 162

- 2. HOW DO I KNOW IF MY CHILDREN QUALIFY AS HOMELESS, MIGRANT, OR RUNAWAY? Do the members of your household lack a permanent address? Are you staying together in a shelter, hotel, or other temporary housing arrangement? Does your family relocate on a seasonal basis? Are any children living with you who have chosen to leave their prior family or household? If you believe children in your household meet these descriptions and haven't been told your children will get free meals, please call or e-mail Anita Burk, Counselor, burka@galena.k12.mo.us, 417-357-6377.
- 3. DO I NEED TO FILL OUT AN APPLICATION FOR EACH CHILD? No. *Use one Free and Reduced Price School Meals Application for all students in your household.* We cannot approve an application that is not complete, so be sure to fill out all required information. Return the completed application to: Mary Wilson, wilsonm@galena.k12.mo.us, PO Box 286, Galena, MO 65656, 417-357-6618 ext. 113.
- 4. SHOULD I FILL OUT AN APPLICATION IF I RECEIVED A LETTER THIS SCHOOL YEAR SAYING MY CHILDREN ARE ALREADY APPROVED FOR FREE MEALS? No, but please read the letter you got carefully and follow the instructions. If any children in your household were missing from your eligibility notification, contact Mary Wilson, wilsonm@galena.k12.mo.us, PO Box 286, Galena, MO 65656, 417-357-6618 ext. 113 immediately.
- 5. MY CHILD'S APPLICATION WAS APPROVED LAST YEAR. DO I NEED TO FILL OUT A NEW ONE? Yes. Your child's application is only good for that school year and for the first few days of this school year. You must send in a new application unless the school told you that your child is eligible for the new school year.
- 6. I GET WIC. CAN MY CHILDREN GET FREE MEALS? Children in households participating in WIC <u>may</u> be eligible for free or reduced price meals. Please send in an application.
- 7. WILL THE INFORMATION I GIVE BE CHECKED? Yes. We may also ask you to send written proof of the household income you report.
- 8. IF I DON'T QUALIFY NOW, MAY I APPLY LATER? Yes, you may apply at any time during the school year. For example, children with a parent or guardian who becomes unemployed may become eligible for free and reduced price meals if the household income drops below the income limit.

- 9. WHAT IF I DISAGREE WITH THE SCHOOL'S DECISION ABOUT MY APPLICATION? You should talk to school officials. You also may ask for a hearing by calling or writing to: [DR. STACI BAKER, PRINCIPAL (ELEMENTARY): 54 MEDICAL SPRINGS ROAD, GALENA, MO 65656, bakers@galena.k12.mo.us, OR CALL 417-357-6377] OR [DR. BOB BAKER, PRINCIPAL (HIGH SCHOOL): PO BOX 286, GALENA, MO 65656, bakerb@galena.k12.mo.us, OR CALL 417-357-6618].
- 10. MAY I APPLY IF SOMEONE IN MY HOUSEHOLD IS NOT A U.S. CITIZEN? Yes. You, your children, or other household members do not have to be U.S. citizens to apply for free or reduced price meals.
- 11. WHAT IF MY INCOME IS NOT ALWAYS THE SAME? List the amount that you <u>normally</u> receive. For example, if you normally make \$1000 each month, but you missed some work last month and only made \$900, put down that you made \$1000 per month. If you normally get overtime, include it, but do not include it if you only work overtime sometimes. If you have lost a job or had your hours or wages reduced, use your current income.
- 12. WHAT IF SOME HOUSEHOLD MEMBERS HAVE NO INCOME TO REPORT? Household members may not receive some types of income we ask you to report on the application, or may not receive income at all. Whenever this happens, please write a 0 in the field. However, if any income fields are left empty or blank, those will <u>also</u> be counted as zeroes. Please be careful when leaving income fields blank, as we will assume you <u>meant</u> to do so.
- 13. WE ARE IN THE MILITARY. DO WE REPORT OUR INCOME DIFFERENTLY? Your basic pay and cash bonuses must be reported as income. If you get any cash value allowances for off-base housing, food, or clothing, or receive Family Subsistence Supplemental Allowance payments, it must also be included as income. However, if your housing is part of the Military Housing Privatization Initiative, do not include your housing allowance as income. Any additional combat pay resulting from deployment is also excluded from income.
- 14. WHAT IF THERE ISN'T ENOUGH SPACE ON THE APPLICATION FOR MY FAMILY? List any additional household members on a separate piece of paper, and attach it to your application. Contact Mary Wilson, wilsonm@galena.k12.mo.us, PO Box 286, Galena, MO 65656, 417-357-6618 ext. 113 to receive a second application.
- 15. MY FAMILY NEEDS MORE HELP. ARE THERE OTHER PROGRAMS WE MIGHT APPLY FOR? To find out how to apply for the Food Stamp Program/SNAP or other assistance benefits, contact your local assistance office or call 1-855-373-4636.

If you have other questions or need help, call 417-357-6618 EXT 113. Sincerely,

Mary Wilson

USDA Non-discrimination Statement:

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, sex, disability, age, or reprisal or retaliation for prior civil rights activity in any program or activity conducted or funded by USDA.

Persons with disabilities who require alternative means of communication for program information (e.g. Braille, large print, audiotape, American Sign Language, etc.), should contact the Agency (State or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, (AD-3027) found online at: http://www.ascr.usda.gov/complaint-filing-cust.html, and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

- (1) mail: U.S. Department of Agriculture
 Office of the Assistant Secretary for Civil Rights
 1400 Independence Avenue, SW
 Washington, D.C. 20250-9410;
- (2) fax: (202) 690-7442; or
- (3) email: program.intake@usda.gov.

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HOW TO APPLY FOR FREE AND REDUCED PRICE SCHOOL MEALS

to do next, please contact Galena R-2 School District/Mary Wilson 417-357-6618 ext. 113, wilsonm@galena.k12.mo.us. school meals. Please follow these instructions in order! Each step of the instructions is the same as the steps on your application. If at any time you are not sure what your children attend more than one school in Galena R-2 School District. The application must be filled out completely to certify your children for free or reduced price Please use these instructions to help you fill out the application for free or reduced price school meals. You only need to submit one application per household, even if

PLEASE USE A PEN (NOT A PENCIL) WHEN FILLING OUT THE APPLICATION AND DO YOUR BEST TO PRINT CLEARLY.

STEP 1: LIST ALL HOUSEHOLD MEMBERS WHO ARE INFANTS, CHILDREN, AND STUDENTS UP TO AND INCLUDING GRADE 12

Tell us how many infants, children, and school students live in your household. They do NOT have to be related to you to be a part of your household.

Children age 18 or under AND are supported with the household's income;

Who should I list here? When filling out this section, please include ALL members in your household who are

- In your care under a foster arrangement, or qualify as homeless, migrant, or runaway youth;

	and non-foster children, go to step 3.		for the additional children.
of the application.	your application. If you are applying for both foster		piece of paper with all required information
child's name and complete all s	members of your household and should be listed on		than lines on the application, attach a second
Migrant, Runaway" box next to	Foster children who live with you may count as		space. If there are more children present
description, mark the "Homele	foster children, after finishing STEP 1, go to STEP 4.		letter in each box. Stop if you run out of
listed in this section meets this	next to the child's name. If you are ONLY applying for listed in this section meets this	and grade.	each child. When printing names, write one
or runaway? If you believe any	listed are foster children, mark the "Foster Child" box	a student, list building name	name. Use one line of the application for
Are any children homeless, mi	Building name/Grade. If child is Do you have any foster children? If any children	Building name/Grade. If child is	List each child's name. Print each child's
	age.	District grades PK-12, regardless of	 students attending Galena R-2 school district grades PK-12, regardless of age.

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STEP 2: DO ANY HOUSEHOLD MEMBERS CURRENTLY PARTICIPATE IN SNAP, TANF, OR FDPIR?

If anyone in your household (including you) currently participates in one or more of the assistance programs listed below, your children are eligible for free school meals:

- The Supplemental Nutrition Assistance Program (SNAP)
- Temporary Assistance for Needy Families (TANF)
- The Food Distribution Program on Indian Reservations (FDPIR

listed programs: If no one in your household participates in any of the above

Leave STEP 2 blank and go to STEP 3

- If anyone in your household participates in any of the above listed programs: Write a case number for SNAP, TANF, or FDPIR. You only need to provide one case number. If you
- participate in one of these programs and do not know your case number, contact: State number 1-855-373-4636 - local agency 417-357-6118
- Go to STEP 4.

STEP 3: REPORT INCOME FOR ALL HOUSEHOLD MEMBERS

How do I report my income?

- Use the charts titled "Sources of Income for Adults" and "Sources of Income for Children," printed on the back side of the application form to determine if your household has income to report.
- Report all amounts in GROSS INCOME ONLY. Report all income in whole dollars. Do not include cents
- Gross income is the total income received before taxes
- 0 Many people think of income as the amount they "take home" and not the total, "gross" amount. Make sure that the income you report on this application has NOT been reduced to pay for taxes, insurance premiums, or any other amounts taken from your pay.

(Information follows on the reverse side.)

certifying (promising) that there is no income to report. If local officials suspect that your household income was reported incorrectly, your application will be investigated. Write a "0" in any fields where there is no income to report. Any income fields left empty or blank will also be counted as a zero. If you write '0' or leave any fields blank, you are

Mark how often each type of income is received using the check boxes to the right of each field

3.A. REPORT INCOME EARNED BY CHILDREN

Only count foster children's income if you are applying for them together with the rest of your household. A) Report all income earned or received by children. Report the combined gross income for ALL children listed in STEP 1 in your household in the box marked "Child Income."

What is Child Income? Child income is money received from outside your household that is paid DIRECTLY to your children. Many households do not have any child income.

3.B REPORT INCOME EARNED BY ADULTS

Who should I list here?

- When filling out this section, please include ALL adult members in your household who are living with you and share income and expenses, even if they are not related and even if they do not receive income of their own.
- Do NOT include:
- 0 People who live with you but are not supported by your household's income AND do not contribute income to your household
- Infants, Children and students already listed in STEP 1.

List adult household members' names.
Print the name of each household member in the boxes marked "Names of Adult Household Members (First and Last)." Do not list any household members you listed in STEP 1. If a child listed in STEP 1 has income, follow the instructions in STEP 3, part A.

Report earnings from work. Report all total gross income from work in the "Earnings from Work" field on the application. This is usually the money received from working at jobs. If you are a self-employed business or farm owner, you will report your net income.

What if I am self-employed? Report income from that work as a net amount. This is calculated by subtracting the total operating expenses of your business from its gross receipts or revenue.

Report total household size. Enter the total number of household members in the field "Total Household Members (Children and Adults)." This number MUST be equal to the number of household members listed in STEP 1 and STEP 3. If there are any members of your household that you have not listed on the application, go back and add them. It is very important to list all household members, as the size of your household affects your eligibility for free and reduced price meals.

field on the application.

"Pensions/Retirement/ All Other Income"

pensions/retirement/all other income.

Report income from

Report income from public assistance/child support/alimony. Report all income that applies in the "Public Assistance/Child Support/Alimony" field on the application. Do not report the cash value of any public assistance benefits NOT listed on the chart. If income is received from child support or alimony, only report court-ordered payments. Informal but regular payments should be reported as "other" income in the next part.

Provide the last four digits of your Social Security Number. An adult household member must enter the last four digits of their Social Security Number in the space provided. You are eligible to apply for benefits even if you do not have a Social Security Number. If no adult household members have a Social Security Number, leave this space blank and mark the box to the right labeled "Check if no SSN."

STEP 4: CONTACT INFORMATION AND ADULT SIGNATURE

Provide your contact information. Write your current and completely reported. Before completing this section, please also make sure you have read the privacy and civil rights statements on the back of the application. All applications must be signed by an adult member of the household. By signing the application, that household member is promising that all information has been truthfully Print and sign your name Mail Completed

address in the fields provided if this information is available. If you have no permanent address, this does not make your children ineligible for free or reduced price school meals. Sharing a phone number, email address, or both is optional, but helps us reach you quickly if we need to contact you.

Print and sign your name and write today's date.

Print the name of the adult signing the application and that person signs in the box "Signature of adult."

Mail Completed Form to: Mary Wilson, PO Box 286, Galena, MO 65656

Share children's racial and ethnic identities (optional). On the back of the application, we ask you to share information about your children's race and ethnicity. This field is optional and does not affect your children's eligibility for free or reduced price school meals.

2021-2022 Application for Free and Reduced Price School Meals Complete one application per household. Please use a pen (not a pencil).

Date Received by LEA (LEA use only)

Attachment E

Confirming Official's Signature (For verification purposes only):		Eligibility: □Free □Reduced □Denied	ANNUAL INCOME CONVERSION: WEEKLY X 52, □Food Stamps/Temporary Assistance Household s	DO NOT FILL OUT THIS SECTION.	Printed name of adult completing the form	Street Address (if available)	"I certify (promise) that all information on this application is true and that all income is reported. I understand that this information, my children may lose meal benefits, and I may be prosecuted under applicable State and Federal laws.	STEP 4 Contact information		The "Sources of Income for Adults" chart will help you with the All Adult Household Members section.	The "Sources of Income for Children" chart will help you with the Child Income section.	Flip the page and review the charts titled "Sources of Income" for more information. B. All At	A. Child In Are you unsure what Sometimes c income to include here? STEP 1 here	STEP3 Report Income fo	If you answered NO > Complete STEP 3. If you ans	Reduced Price School Meals for more information.	definition of Homeless, Migrant or Runaway are eligible for free meals. Read	even if not related." Children in Foster care and children who meet the	Member: "Anyone who is living with you and shares income and expenses,	ال	SIEF I
verification purposes only):		_	: WEEKLY X 52, EVERY 2 WEEKS X 26,	TION. THIS IS FOR SCHOOL USE ONLY.		Apt#	ication is true and that all income is reported. I and I may be prosecuted under applicable Stat	Contact information and adult signature <code>[</code>	Total Household Members (Children and Adults)		Name of Adult Household Members (First and Last)	B. All Adult Household Members (including yourself) List all Household Members not listed in STEP 1 (including yourself each source in whole dollars (no cents) only. If they do not receive in the content of the conte	A. Child Income Sometimes children in the household earn incor STEP 1 here.	or ALL Household Members	o Members (including you) of					Child's First Name	Les Per i passi dia manibala mila dia midilia, vinianan, dia amasina apito dia matanily giad
			KS X 26, TWICE A MONTH X 24, MONTHLY X 12 (L Total income:	600	Signature of adult completing the form	City	l understand that this information is given in co te and Federal laws."	Mail Completed Form To: Galena High School,	Last four digit of Social Security Numborimary wage earner or other adult hou		\$ Earnings from Work Weekly Bi-Weekly 2x Month Weekly Company 2x Month 2x	uding yourself) (including yourself) even if they do not ey do not receive income from any sour	A. Child Income Sometimes children in the household earn income. Please include the TOTAL gross income earned by all children listed in STEP 1 here.	Report Income for ALL Household Members (Skip this step if you answered 'Yes'	If you answered YES > Write a case number here then go to STEP 4 (Do not complete STI					MI Child's	-
			MONTHLY X 12 (USE ONLY IF MUI			State Zip	nnection with the receipt of Federal funds, and tha	PERSONAL PROPERTY.	Last four digit of Social Security Number (SSN) of primary wage earner or other adult household member.		Public Assistance/ Child Support/Alimony	receive income. For each Household Merce, write '0'. If you enter '0' or leave any fie	ncome earned by all children listed in §	res' to STEP 2)	wing EP 3)					Child's Last Name	
Date:	Date Approved/Denied:	Date withdrawn:	ISE ONLY IF MULTIPLE FREQUENCY) Per: □Week □Everv 2 Weeks □Twice a Month	- seed to see to	Today's date	Daytime Phone and Email (optional)	"I certify (promise) that all information on this application is true and that all income is reported. I understand that this information is given in connection with the receipt of Federal funds, and that school officials may verify (check) the information. I am aware that if purposely give false information, my children may lose meal benefits, and I may be prosecuted under applicable State and Federal laws."	Attn: Mary Wilson, PO Box 286, Galena, MO 65656	er.		Weekly Bi-Weekly 2x Month Monthly All Other Income All Other Income	B. All Adult Household Members (including yourself) List all Household Members not listed in STEP 1 (including yourself) even if they do not receive income. For each Household Member listed, if they do receive income, report gross income (before taxes) for each source in whole dollars (no cents) only. If they do not receive income from any source, write '0'. If you enter '0' or leave any fields blank, you are certifying (promising) that there is no income to report.	Child income Weekly Bi-Weekly 2x Month Monthly		orograms: SNAP, TANF, or FDPIR					Building Name	o . = (in more apares are required for available in italities, allabit allottici si icci of paper)
			onth □Month □Year				aware that if I purposely give false		Check if no SSN	0000	Weekly Bi-Weekly 2x Month Monthly	s income (before taxes) for s in come to report.			? Circle one: Yes / No Write only one case number in this space.					Homeless, Foster Migrant, Grade Child Runaway	and on our or paper)

INSTRUCTIONS Sources of Income

- Income from any other source	- Income from person outside the household	 Social Security Disability Payments Survivor's Benefits 	- Earnings from work	Sources of Child Income	Sources of Income for Children
 A child receives regular income from a private pension fund, annuity, or trust 	 A friend or extended family member regularly gives a child spending 	 A child is blind or disabled and receives Social Security benefits A Parent is disabled, retired, or deceased, and their child receives Social Security benefits 	 A child has a regular full or part-time job where they earn a salary or wages 	Example(s)	ome for Children

	S	Sources of Income for Adults	ts
	Earnings from Work	Public Assistance/ Alimony/Child Support	Pensions / Retirement / All Other Income
-time job es	- Salary, wages, cash bonuses	- Unemployment benefits	- Social Security (including railroad
eceives Social	 Net income from self- employment (farm or business) 	Supplemental Security Income (SSI)	Private pensions or disability henefits
leceased, and benefits	If you are in the U.S. Military:	 Cash assistance from State or local government 	 Regular income from trusts or estates Annuities
mber	 Basic pay and cash bonuses (do NOT include combat pay, FSSA or privatized housing allowances) 	 Alimony payments Child support payments Veteran's benefits 	 Investment income Earned interest Rental income
e from or trust	 Allowances for off-base housing, food and clothing 	- Strike benefits	 Regular cash payments from outside household

PTIONAL Children's Racial and Ethnic Identities

Responding to this section is optional and does not affect your children's eligibility for free or reduced price meals. If ethnicity/race is not selected, a visual identification will be We are required to ask for information about your children's race and ethnicity. This information is important and helps to make sure we are fully serving our community.

Ethnicity (check one): ☐ Hispanic or Latino ☐ Not Hispanic or Latino Race (check one or more):

American Indian or Alaskan Native

Asian

Black or African American

Native Hawaiian or Other Pacific Islander

White

The Richard B. Russell National School Lunch Act requires the information on this application. You do not have to give the information, but if you do not, we cannot approve your child for free or reduced price meals. You must include the last four digits of the social security number of the adult household member who signs the application. The last four digits of the social security number is not required when you apply on behalf of a foster child or you list a Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF) Program or Food Distribution Program on Indian Reservations (FDPIR) case number or other FDPIR identifier for your child or when you indicate that the adult household member signing the application does not have a social security number. We will use your information to determine if your child is eligible for free or reduced price meals, and for administration and enforcement of the lunch and breakfast programs. We MAY share your eligibility information with education, health, and nutrition programs to help them evaluate, fund, or determine benefits for their programs, auditors for program reviews, and law enforcement officials to help them look into violations of program rules.

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, sex, disability, age, or reprisal or retaliation for prior civil rights activity in any program or activity conducted or funded by USDA.

Persons with disabilities who require alternative means of communication for program information (e.g. Braille, large print, audiotape, American Sign Language, etc.), should contact the Agency (State or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, (AD-3027) found online at: http://www.ascr.usda.gov/complaint_filing_cust.html, and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992 Submit your completed form or letter to USDA by:

- mail: U.S. Department of Agriculture
 Office of the Assistant Secretary for Civil Rights
 1400 Independence Avenue, SW
 Washington, D.C. 20250-9410;
- (2) fax: (202) 690-7442; or
- (3) email: <u>program.intake@usda.gov</u>.

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REQUEST FOR INFORMATION

(Complete one form per family)

Please answer the question below by checking the appropriate box. The following information is a request adopted by the General Assembly in 2010 requiring school districts to determine whether or not all children in a family have health insurance.

Does each child in your family have healthcare insurance?
YES
NO
MO HealthNet (Medicaid) is considered healthcare insurance.
If NO is checked the school district will provide the Does Your Child Need Healthcare Coverage form for the family.
Completion of this form is not a condition of determining meal eligibility. The Free and Reduced Price Meals Family Application will be reviewed regardless of your response to this Request for Information.
Submit this request with your Free and Reduced Price School Meals Family Application or return to your school/school district.
Printed name of parent/guardian:
Mailing Address:
City: Zip Code:

The Department of Elementary and Secondary Education does not discriminate on the basis of race, color, religion, gender, national origin, age, or disability in its programs and activities. Inquiries related to Department programs and to the location of services, activities, and facilities that are accessible by persons with disabilities may be directed to the Jefferson State Office Building, Office of the General Counsel, Coordinator – Civil Rights Compliance (Title VI/Title IX/504/ADA/Age Act), 6th Floor, 205 Jefferson Street, P.O. Box 480, Jefferson City, MO 65102-0480; telephone number 573-526-4757 or TTY 800-735-2966; email civilrights@dese.mo.gov.